



C A M B R I A[®]

Natural Quartz Surfaces™

Cambria Basic Surface Cleaning Guidelines Hard Water Residue / Shiny Residue Removal

This document may be released to any consumer or certified Cambria Associates and used as guidelines for cleaning hard water residue not removed by the Cambria Care & Maintenance Guidelines.

NOTE: Refer to Cambria's website or the Cambria Care & Maintenance Guidelines sent with the countertops at install for normal daily care and maintenance instructions.

Occasionally Cambria has hard water residue around the base of the faucet, or a shiny residue can appear on a counter top. This residue can usually be removed with the guidelines described below.

Cleaning Guidelines for Hard Water Residue / Shiny Residue on the Surface of Cambria:

1. Pour vinegar on the residue.
 - a. It may be helpful to soak a cloth with vinegar and place it over the residue. This will assure the vinegar doesn't flow away and to keep the area saturated.
 - b. If heavy residue build-up is apparent; a razor blade can be used in combination with the vinegar to aide in removing.
2. Let sit for 30 minutes.
3. Scrub vigorously with a cotton cloth.
4. Rinse thoroughly with clean water.
5. Dry and examine the area to see if the residue was removed.
6. Repeat as necessary.
7. For complete removal of a shiny residue, wipe surface with Denatured Alcohol and cotton cloth.
8. Rinse thoroughly with clean water.